



Sestra Systems

Cleaning TapWise Liquor Lines

We recommend you clean your Liquor lines based on your daily station operational procedures.

Line cleaning on a TapWise station with Liquor cabinets is different than cleaning normal beverage lines. Your manager should use the following procedures and reach out to Sestra with any questions.

Flush with Water

Prepare lines.

Lines with sweetened or spiced liquors should be cleaned once every other week or between events; eg. Captain Morgan, Baileys, Kahlua, Malibu, etc.

Put the Station into Cleaning Mode (see side note).

Log into Remote Station Manager (RSM) or ask a Manager to do so for you.

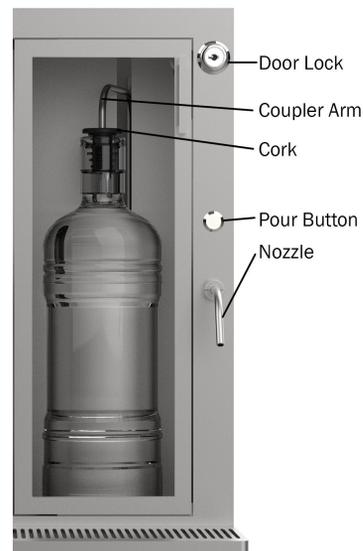
- Place the Station into Cleaning Mode using the bucket icon in the Station's swipe out controls.
- Or, contact Sestra Support at **(855) 762-7185** and we will assist you.

Straw Cleaning

Place a cup underneath the nozzle and fill a large cup of warm water.

- Remove the bottle from the cabinet by pulling up on the Coupler Arm from the cork.
- Place the straw in the cup of water.
- Reconnect the cork to the Coupler Arm.
- Push the pour button repeatedly until the cup of water is empty.

SESTRA LIQUOR CABINET



CLEANING MODE

Taps that are in Cleaning Mode behave differently in two important ways:

1

The Push to Pour control buttons will flash slowly.

2

The system will not stop pouring automatically. Pressing a button once will begin pouring and pressing the same button a second time will stop the flow.

Flush with Beverage

Make sure the Station is still in Cleaning Mode.

Flush the lines with beverage.

- Reconnect the liquor bottle and prime.
- Seat the bottle on the weight sensor.
- Press the button once to begin pouring water.
- After you see the liquid change from clear water to beverage, allow it to pour for an additional 2 seconds.

Exiting Cleaning Mode

Make sure the Station is out of Cleaning Mode. Press the X on the station line.

- Return the station to its normal state by selecting 'Lock All'.

Set All Taps and Stations to :

		
<p>— ● Online</p> <p>DBK Studio Lab Liquor  </p> <p>Last cleaning at 10/31/22 5:40 pm</p>		
<p>J234</p> <p>Last cleaning at 10/31/22 5:40 pm</p>		 

If you are new to TapWise, have any questions, or require assistance, please reach out to our Customer Support team via call, text, or email.

(855) 762-7185
support@sestrasystems.com

Using Remote Station Manager (RSM)

rsm.sestrasystems.com

- Click “Request Access” and follow the instructions to have a login created for you
- Ask a manager to put the station in cleaning mode



Login

Please enter your credentials below

Login

[Forgot password?](#) | [Request Access](#)

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Please submit the information below or give us a call at (855) 762-7185

It may take up to 24 hours to process your request

Tell us about yourself



What do you need access to? *

- Knowledge Base articles
- Remote Station Manager
- Pass Manager
- Analytics
- I'm not sure

Who can approve your access from your venue?



Cancel

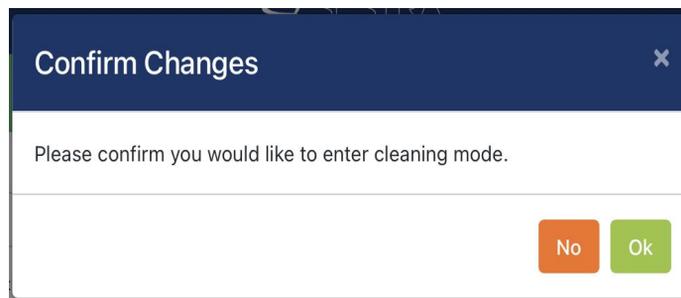
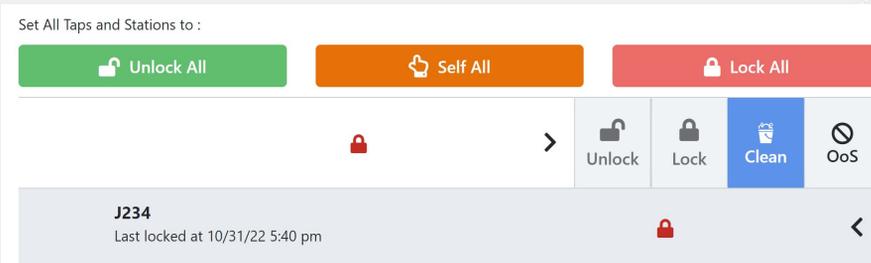
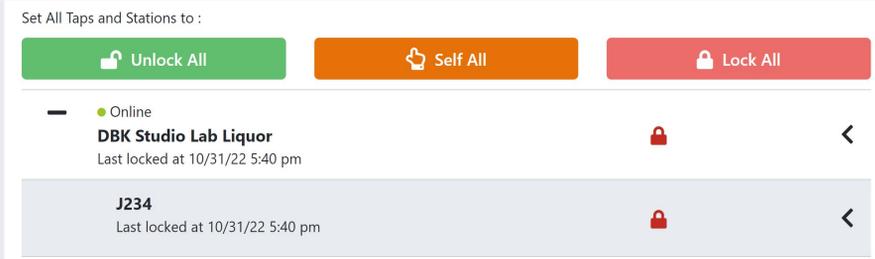
Submit

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Using Remote Station Manager (RSM)

Cleaning mode

- Once you are in RSM, click the arrow on the right of the screen. 3 options will open; Unlock, Lock and Clean
- Click Clean, a window will open asking you to confirm you'd like to enter cleaning mode, click OK and the tap will turn red. The station is now in cleaning mode.



Set All Taps and Stations to :

