



Sestra Systems

Cleaning TapWise Beverage Lines

We recommend you contact your line cleaner and schedule a cleaning.

Line cleaning on a TapWise station is similar to cleaning normal beverage lines. Your line cleaner should use the following procedures and reach out to Sestra with any questions.

Please provide Sestra with contact information for your third-party line cleaner.

Flush with Cleaning Solution

Prepare lines.

- Attach kegs filled with cleaning solution.
 - Ensure you have the correct adapters. TapWise stations pour a variety of kegs, including standard beer kegs, KeyKegs, and others.
- If the lines have Sestra Smart FOBs, prepare FOBs by turning the red levers to the up position and bleeding each until you see cleaning solution flowing through the drain tube.

Put the Station into Cleaning Mode (see side note).

- Log into Remote Station Manager (RSM) or ask a Manager to do so for you.
 - Place the Station into Cleaning Mode using the bucket icon in the Station's swipe out controls.
 - Or, contact Sestra Support at **(855) 762-7185** and we will assist you.

Flush and fill the lines with cleaning solution.

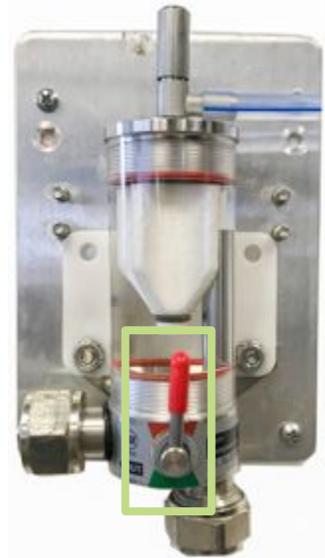
- Press the button for each tap once to begin pouring.
- After liquid changes from beverage to cleaning solution, continue pouring for an additional 15 seconds.
- Press the button a second time to stop the flow.
- In succession, open and close the Touchless Tap 5 times by pressing the button once to start, allowing it to pour for 3 seconds, then pressing the button again to stop (10 button presses total).

Allow the lines to soak for a full 20 minutes, or as required by state regulations and recommended by your line cleaners, while you clean couplers and nozzles.

- If part of your normal process, detach the couplers from the line to soak and clean them.
- Otherwise, we recommend that you submerge each coupler in a bucket of hot water (while still attached to the line), open and close each a couple times, use a brush to scrub them, then leave them to soak.
- Use a cleaning brush to scrub inside the spout of each nozzle.

After the regulated time has passed, flush and fill the lines with water. Follow the steps on the next page.

SESTRA SMART FOB



CLEANING MODE

Taps that are in Cleaning Mode behave differently in two important ways:

1

The Push to Pour control buttons will flash slowly.

2

The system will not stop pouring automatically. Pressing a button once will begin pouring and pressing the same button a second time will stop the flow.

Flush with Water

Prepare kegs and lines.

- Attach cleaning kegs filled with water (or vodka solution per recommendation in the note below).
- If the lines have Sestra Smart FOBs, prepare FOBs by turning the red levers to the up position and bleeding each until you see clear water flowing through the drain tube.

Make sure the Station is still in Cleaning Mode.

Flush the lines with water.

- Press the button for each tap once to begin pouring.
- After you see the liquid change from cleaning solution to clear water, allow it to pour for an additional 15 seconds.
- Press the button a second time to stop the flow.
- In succession, open and close the Touchless Tap 5 times by pressing the button once to start, allowing it to pour for 3 seconds, then pressing the button again to stop (10 button presses total).

Flush with Beverage

Prepare kegs and lines.

- Spray couplers with Nixall before attaching new beverage kegs.
- Reattach beverage kegs and wait for them to fully pressurize.
- If the lines have Sestra Smart FOBs, prepare FOBs by turning the red levers to the up position and bleeding each until you see beverage flowing through the drain tube.

Make sure the Station is still in Cleaning Mode.

Flush the lines with beverage.

- Press the button once to begin pouring water.
- After you see the liquid change from clear water to beverage, allow it to pour for an additional 5 seconds.
- Press the button a second time to close the tap and stop the flow of beverage.

Reset Sestra Smart FOBs.

- If the lines have Sestra Smart FOBs, turn the red levers to the down position.

If you are new to TapWise, have any questions, or require assistance, please reach out to our Customer Support team via call, text, or email.

(855) 762-7185

support@sestrasystems.com

Using Remote Station Manager (RSM)

rsm.sestrasystems.com

- Click “Request Access” and follow the instructions to have a login created for you
- Ask a manager to put the station in cleaning mode



Login

Please enter your credentials below

Login

[Forgot password?](#) | [Request Access](#)

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Please submit the information below or give us a call at (855) 762-7185

It may take up to 24 hours to process your request

Tell us about yourself



What do you need access to? *

- Knowledge Base articles
- Remote Station Manager
- Pass Manager
- Analytics
- I'm not sure

Who can approve your access from your venue?



Cancel

Submit

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Using Remote Station Manager (RSM)

Cleaning mode

- Once you are in RSM, click the arrow on the right of the screen. 3 options will open; Unlock, Lock and Clean
- Click Clean, a window will open asking you to confirm you'd like to enter cleaning mode, click OK and the tap will turn red. The station is now in cleaning mode.

The screenshot shows the RSM interface with a list of stations. A 'Confirm Changes' dialog box is overlaid on the screen, asking for confirmation to enter cleaning mode. The 'MB Liquor Arena Side' station is highlighted in red, indicating it is in cleaning mode.

Confirm Changes

Please confirm you would like to enter cleaning mode.

No Ok

Set All Taps and Stations to :

Unlock All Lock All

id: 3:29 pm

Unlock Lock Clean

Online MB Liquor Street Side Last locked at 2/12/22 10:29 pm

Online MB North Arena Side Last locked at 2/12/22 10:29 pm

Online MB North Street Side Last locked at 2/12/22 10:29 pm

Online MB South Arena Side Last locked at 2/12/22 10:29 pm

Online MB South Street Side Last locked at 2/12/22 10:29 pm

Online MB Liquor Arena Side Last cleaning at 2/11/22 1:58 pm

Online MB Liquor Street Side Last locked at 2/10/22 10:33 pm

Online MB North Arena Side Last locked at 2/10/22 10:33 pm

Online MB North Street Side Last locked at 2/10/22 10:33 pm

Online MB South Arena Side Last locked at 2/10/22 10:33 pm

Online MB South Street Side Last locked at 2/10/22 10:33 pm

Unlocked Locked Disconnected

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